Software as a service

This agreement is made and entered into on this \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_by and between **M/s Aadiyar Infotech Private Limited,** a company incorporated under the company act , 1956 having it office at 10/5, Chhatarpur, Opp Tivol Garden Resort, New Delhi-110074 and **Leisure Hotels Limited, New Delhi** ( here in after Referred as customer), a company incorporated under the company act, 1956/any other Specify, and having its office at **\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_** on terms & conditions mentioned below:

**SCOPE OF SERVICE** RoomStatusHUB Sales and Rate Module software as a Service for Leisure Hotels

**commercial**

|  |  |  |
| --- | --- | --- |
| **Module** | **Hotel** | **Rate / Month** |
| Central Reservation Module | Leisure Hotels | Rs.100 Per Room |
|  |  |  |
| Sales Team Management Module | Leisure Hotels | Rs.1000 Per User |
|  |  |  |

GST Extra

**ORDER AND PAYMENT**

1. Order should be Minimum Period of 12 Months, effective from \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_shall be Auto renewed at expiry.
2. Software Services charges from the effective date shall be payable in advance.

**TECHNOLOGY AND SERVER**

Please note that your information will be stored and processed on our Servers. The Technology is Based on LAMP (Linux, Apache, MySQL, PHP) Stack. To prevent unauthorized access, maintain data accuracy, and ensure the correct use of information, we have put in place appropriate physical, electronic, and managerial procedures to safeguard and secure the information we collect online.

### SITE SECURITY

RoomStatusHUB shall provide You with a username and password to access the software.

All users who - access the RoomStatusHUB Softwares do so with user credentials provided to you. You are sole responsible for maintaining the confidentiality of your user account information and your password. You agree to accept responsibility for all activities and changes to data that occur under your user account(s). RoomStatusHUB will not be held accountable for changes made by either the users or by the associated vendors.

**SUPPORT**

1. Telephonic Support.
   1. Support calls are resolved through telephone.
   2. Telephone Support
      1. Monday to Saturday: 9:00 AM to 1:30 PM / 2:15 PM to 7:30 PM
      2. Service Agents : 8929432758,8929432759
      3. Project Head : 9810164525
      4. Other contacts : 9136354443,9810661753
2. E-mail Support.
   1. Resolution to Query/Issue received through mails. The maximum response time by E-mail is 24 working hours.
   2. Email Id : - [Support@roomstatushub.com](mailto:Support@roomstatushub.com)
3. Remote Support
   1. We provide remote support through Web based tools.
4. Advise & help to utilize the software to the maximum extent.
   1. Training and support on back end / Master ETC
5. Support to Hotels
   1. Support on Query/ Issue Received from Hotels

## **INTELLECTUAL PROPERY**

All Intellectual Property Rights in the Software, the Website and any documentation relating to the Software remain the property of AADIYAR InfoTech Private Limited.

AADIYAR InfoTech Private Limited is an IT enabled company providing services & solution for the Hospitality Industry. RoomStatusHUB is the name of the software owned by AADIYAR InfoTech Private Limited”.

### DATA

All Intellectual Property Rights in, the Data remain your property. However, your access to the Data is contingent on full payment of the AADIYAR InfoTech Private Limited Access Fee. You must maintain copies of all Data inputted into the Software. AADIYAR InfoTech Private Limited adheres to its best practice policies and procedures to prevent data loss, including a daily system data back-up regime, but does not make any guarantees that there will be no loss of Data. AADIYAR InfoTech Private Limited expressly excludes liability for any loss of Data no matter how caused.

In the event this Agreement is terminated (other than by reason of your breach), AADIYAR InfoTech Private Limited will make available to you a file of your Data within 30 days of termination if you so request at the time of termination.

**JURISDICTION**

The laws of Republic of India shall govern this agreement. The competent courts at Delhi shall have the exclusive jurisdiction to deal with matters connected herewith. The parties shall submit to this jurisdiction and shall agree not to bring in any plea as to inconvenience of forum, into question.

**AGREED AS ABOVE**

**For M/S Leisure Hotels Limited** for M/S **Aadiyar Infotech Private Limited**

Authorized Signatory Authorized Signatory